

## WE ARE OPEN FOR BUSINESS!

We continue to adjust some of our procedures based on the most current CDC recommendations and those required by the State of Oregon. To help protect our team and customers and slow the spread of COVID-19, our showroom is OPEN with a limit of 4 shoppers at a time. When you arrive at our woodyard, warehouse and showroom, please call to check in 503.239.9663. You'll see signs in multiple locations to help direct.

Please do not visit us if you are not well or suspect you may have been exposed to this virus. Let us deliver your order curbside.

- Wearing a mask or face covering is REQUIRED to visit our indoor showroom
- When you arrive at our shop, please call our office - 503-239-9663 to let us know what products you need. We will guide you to the proper entrance and assist you with a minimum 6-foot physical distance
- We take payments over the phone and we will email a receipt for NO CONTACT transactions. Printed receipts are available upon request.
- To help protect you, our restrooms are CLOSED to customers at this time
- To minimize contact with your product, we CANNOT offer CUTTING services. You can bring your own saw.
  
- FREE DELIVERY in the PORTLAND METRO AREA (within 10 miles of our shop) with a minimum order of \$500. Orders of less than \$500 can be delivered locally for \$50. Ask for a quote outside the 10 mile radius

When you visit us, please know that aside from the precautions listed above we are following the guidelines of the Center for Disease Control to help prevent the spread of this virus. <https://www.cdc.gov/coronavirus/2019-ncov/about/prevention.html>

### Our employees

- Will wear a mask for customer interactions in our showroom and maintain a physical distance of at least 6 feet
- Have workstations that are a minimum of 10 feet apart or divided by a wall
- Are instructed to STAY HOME if they feel ill, are running a fever, or suspect they have been exposed to the virus.
- Disinfect frequently touched surfaces and wash hands often

Be well, stay healthy and let us know if you have questions and how we can help with your project. Call or email us with any questions or concerns. 503.239.9663 or [info@snwwood.com](mailto:info@snwwood.com)

The Team at Sustainable Northwest Wood

## Resources for more information about COVID-19 and updates:

Multnomah County:

<https://multco.us/novel-coronavirus-covid-19>

<https://multco.us/novel-coronavirus-covid-19/reopening-multnomah-county-amid-covid-19>

Oregon Health

Authority <https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx>

Centers for Disease Control <https://www.cdc.gov/>

World Health Organization Updates <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/events-as-they-happen>