

WE ARE OPEN FOR BUSINESS! Showroom Visits by Appointment!

As Multnomah county moves into Phase I of reopening, we have adjusted some of our procedures based on the most current CDC recommendations and those required by the State of Oregon.

To help protect our team and customers and do our part to slow the spread of the COVID-19, our showroom is **OPEN BY APPOINTMENT only**. We offer local delivery, Will Call pick up at our Portland lumberyard, and LTL shipments anywhere in the continental US.

- CALL US **503.239.9663** or EMAIL us at info@snwwood.com to schedule an appointment, check stock, get pricing and to learn more about our onsite COVID-19 precautions
 - Please do not visit us if you are not well or suspect you may have been exposed to this virus. Let us deliver your order curbside.
 - Wearing a mask is **REQUIRED** to visit our indoor showroom
 - When you arrive at our shop, please **call our office - 503-239-9663** to let us know what products you need. We will assist you, with a minimum 6-foot physical distance
 - We take payments over the phone and we will email a receipt for NO CONTACT transactions. Printed receipts are available upon request.
 - To help protect you, our restrooms are CLOSED to customers at this time
 - To minimize contact with your product, we CANNOT offer CUTTING services. You can bring your own saw.

- Beginning July 1 -
 - **FREE DELIVERY in the PORTLAND METRO AREA (within 10 miles of our shop) with a minimum order of \$200.** Orders of less than \$200 can be delivered locally for \$50. Ask for a quote outside the 10 mile radius

When you visit us, please know that aside from the precautions listed above we are following the guidelines of the Center for Disease Control to help prevent the spread of this virus. <https://www.cdc.gov/coronavirus/2019-ncov/about/prevention.html>

Our employees

- Will wear a mask for customer interactions in our showroom and maintain a physical distance of at least 6 feet
- Have workstations that are a minimum of 10 feet apart or divided by a wall
- Are instructed to STAY HOME if they feel ill, are running a fever, or suspect they have been exposed to the virus.
- Disinfecting frequently touched surfaces and washing hands often

Be well, stay healthy and let us know if you have questions and how we can help with your project.

The Team at Sustainable Northwest Wood

Resources for more information about COVID-19 and updates:

Multnomah County:

<https://multco.us/novel-coronavirus-covid-19>

<https://multco.us/novel-coronavirus-covid-19/reopening-multnomah-county-amid-covid-19>

Oregon Health

Authority <https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx>

Centers for Disease Control <https://www.cdc.gov/>

World Health Organization Updates <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/events-as-they-happen>